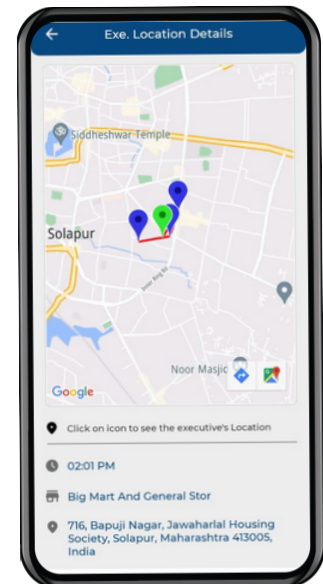
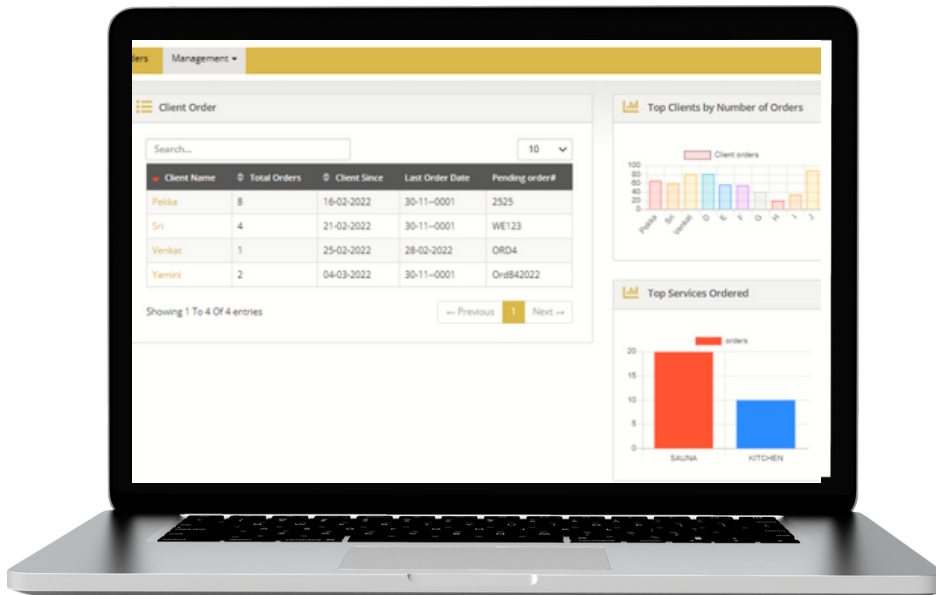


## Cloud-based Service Automation Software

**Do you want to improve your Service Delivery?**



## Increase Customer Satisfaction through Optimized Service Delivery

### Manage Service Delivery Contracts Centrally

#### Manage Service Requests

- Create & Assign Service Requests on the Go
- Optimize Service Delivery through Smart Route Planning
- Auto-Assign Service Requests based on Service Team availability, geo-tags & experience levels
- Never Allow a Service Request to fall through the Cracks
- Allow Service Cancellation & Reassignment Effortlessly
- Review the Audit Trail of each Service Request for necessary actions
- Capture Service Delivery Closure & Expenses by Customer Sign-off onsite

#### Handle Preventive Maintenance

- Auto-Alerts Engineers for timely maintenance

#### Continuous improvement

- Review intelligent insights/reports for Consistent Service Improvements

#### Integrate

- Connect with your CRM, Website, and accounting Software for a Seamless Service Delivery experience

#### Expand your Service Delivery Network through Partners

#### Secure and reliable Cloud-based tool for 24x7 Availability



# Industries Served

## **Facility Management**

Assign tasks on buildings, equipment, and infrastructure to technicians based on skillset and location.

## **Information Technology**

Manage IT service requests, including hardware and software issues.

## **Healthcare**

Track medical equipment maintenance and service.

## **Field Services**

Dispatch technicians to customer locations for repairs and installations.

## **Manufacturing**

Manage preventive maintenance schedules and handle breakdown maintenance for equipment and machinery

## **Education**

Schedule maintenance and repairs for school facilities.

## **Hospitality**

Manage guest requests, service calls and track housekeeping tasks.

## **Retail**

Schedule in-store service calls for equipment and appliances.

## **Transportation**

Manage vehicle maintenance and repair schedules.

**BOOK FREE DEMO**



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## OUR CLIENTS



**Rotex Transmission**

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